

# Disability Task & Finish Group Recommendations

## **Update – September 2020**

# Michael Sims

## Licensing Manager

Recommendation	S, M or L term implementation	Notes / comments	Progress	Next steps
Ensuring that all SBC regulated taxis have ramps with raised edges.	S		Vehicle checks were scheduled for April 2020. These were delayed due to COVID-19.	Vehicle checks scheduled for September 2020
Undertaking mandatory checks to ensure that taxi drivers were using wheelchair anchoring facilities.	S		Vehicle checks were scheduled for April 2020. These were delayed due to COVID-19.	Vehicle checks scheduled for September 2020
Displaying notices in taxis as to the rights of disabled service users not to be charged differently.	S		Advisory posters and cards developed and printed and these will circulate in due course as well as being put on the SBC website.	All taxis have been provided with advice cards on carrying disabled persons with wheelchairs as well as persons with assistance dogs. Information/ advice cards and posters have been circulated to all SBC premises, hospitals, doctors surgeries and posted on SBC website.

# Kam Hothi

## Team Leader – Parking, Highways & Network Management

Recommendation	S, M or L term implementation	Notes / comments	Progress	Next steps
Investigating opportunities for establishing further disabled parking bays across the borough, in consultation with disabled residents, and with a particular focus on improving access to shops and local services.	M	Officers will review disabled parking borough-wide and conduct a statutory consultation on more disabled parking around shopping areas.	We have reviewed the whole of the High Street / High Street West, and implemented additional disabled parking, including larger accessible bays outside Landmark Place. The following shopping locations have been identified for additional disabled bays: Farnham Road, Upton Lea Parade.	Implement any additional disabled bays where parking restrictions are not in place.
Reviewing recently installed crossing points to consider where double-yellow lines might be effective.	M	Officers will identify locations borough-wide and implement changes.	All new junction improvements / modifications delivered in the last 18 months have been considered in relation to obstructions, prior to implementation.	Process is in place to ensure any new locations are consulted with the parking team.
Including information on the importance of keeping pathways clear in the aforementioned campaign, as well as the impact obstruction can have upon disabled residents.	S	Officers will work with Comms team to increase awareness via various channels.		Policy Insight Team will prepare a press release with the comms teams to raise awareness. Kam to provide photos.

# Laurence Moore

## Planning Manager

Recommendation	S, M or L term implementation	Notes / comments	Progress	Next steps
Ensuring disabled residents are consulted in the planning stages for the new town centre, to make Slough an exemplary area for those with disabilities.	Ongoing	When plans are submitted for the new town centre, the Council will be proactive in its discussions with developers to ensure accessibility for those with disabilities.	No planning applications have been submitted to date. As and when planning applications are made, residents will be consulted on the plans. When the planning application is determined, the provisions of the Equality Act 2010 will be taken into consideration.	Awaiting planning applications.

# Savio DeCruz

## Service Lead – Major Infrastructure Projects

Recommendation	S, M or L term implementation	Notes / comments	Progress	Next steps
Submitting freedom of information requests to establish the level of complaints bus companies are receiving from disabled customers in Slough.	S	This will be done through a formal procedure in the Quality Bus Partnership meetings	Officers are in the process of setting up a new Quality Bus Partnership to cover all operators and therefore get a more consistent view on how they are dealing with complaints from disabled or concessionary pass holders. This was planned for earlier in the year but has been delayed by COVID-19.	
Commissioning a survey of disabled bus users, with the results to be reported back to the Health Scrutiny Panel.	M	This will be done through a formal procedure in the Quality Bus Partnership meetings	This can be raised at a future QBP once the various operators have agreed the terms of reference for the group meetings. This was planned for earlier in the year but has been delayed by COVID-19.	
As the council regenerates Slough, ensuring that all new or re-designed pathways are DDA compliant.	Ongoing	All schemes and projects have a process for reviewing the accessibility issues and therefore will be addressed through this checklist and audit .	The current transport schemes are already encompassing DDA issues into the detailed design. This has been an on-going piece of work and officers have agreed to asses any that is brought to the councils attention that may lead to accessibility issues.	

Questions?